

CHATTANOOGA



2021-2022 Annual Report



Helping women and children
overcome homelessness



Executive Director

Dear friends of CRITI,

This year has been an incredible year for CRITI! As the pandemic started to slow down, we have been able to serve more women and children with less restrictions. When someone is facing homelessness, they are coming to us as a last resort. They have no one to turn to and nowhere else to go. Covid safety protocols made it difficult to really provide the human connection we like to provide to our participants. We are so thankful things have finally eased up and we can meet regularly face to face with moms and children. It makes all the difference to have our Case Manager and Child Advocate really be that shoulder women can lean on.

Most recently, our shelter has been full with a long wait list of participants wanting to move in. Our team has done an incredible job of making sure participants feel welcome and loved when they arrive. Casey, our Case Manager, works tirelessly with women to develop individualized service plans that will help them accomplish short and long-term goals. Our Child Advocate, Laura, supports the children during their stay with us. Our administrative and operations staff goes above and beyond every day to ensure the facility is running smoothly and our participants feel safe and happy.

All of this work wouldn't be possible without the generous contributions from supporters like you! We have been blown away by how the community has really stepped up to help us provide these life-changing services. We are excited for the coming year and hope you will continue to support women and children on their road to stability.

Erin Creal, Executive Director of CRITI



CRITI Graduate



Dear supporters of CRITI,

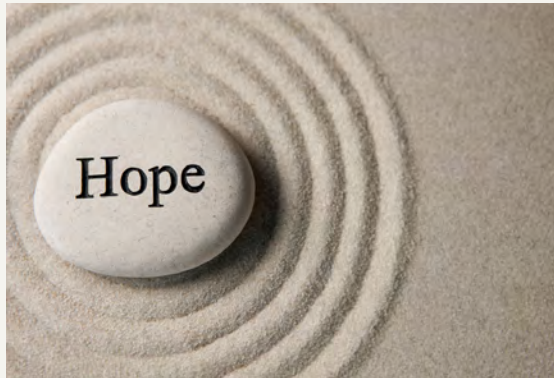
I lived at Chattanooga Room in the Inn with my daughter last year. They did such a good job in helping me with all kinds of donations. They even helped me get my car fixed at no cost after I graduated from the program and moved out of the shelter.

I still meet with the CRITI case manager, Casey, regularly to update her on my success in meeting my goals. She connects me to needed resources and helps me navigate life. They are willing to help me and my daughter at anytime regardless of the circumstances.

I am so thankful CRITI exists and thank you for supporting this wonderful organization.

All the best,

Bonnie Smith



Our Work



Shelter – daily living supplies, life skills, case management



Permanent Housing – supportive services to remain housed



Rapid Rehousing – case management, rental assistance and supportive services for permanent housing



Numbers Served

Shelter/Transitional Housing	65
Homelessness Prevention	30
Outreach	285
Rapid Rehousing	65
<u>Permanent Housing</u>	<u>50</u>

Total Number Served (unduplicated count*)

*some cases overlapped amongst the various activities



of admissions rolled into transitional housing program



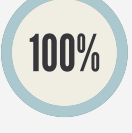
of transitional housing participants became employed



of transitional housing participants made progress in their Individualized service plan



of transitional housing participants moved into permanent housing at discharge



of graduates remained in permanent housing for at least six months following discharge



Volunteer Hours

3,173.50



Value of meals provided

\$26,403.56



Total value of in-kind contributions

\$42,271.06



Financials

July 1-June 30, 2022 Statement of Activities Unaudited Figures

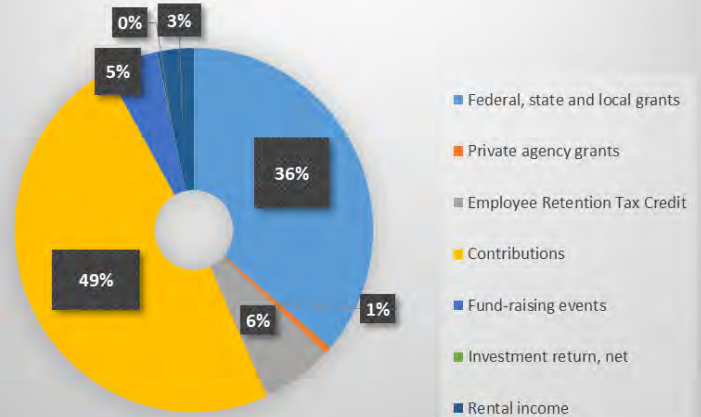
Revenues, Gains and Other Support

Federal, state, and local grants	\$328,267
Private agency grants	\$5,750
Employee retention tax credit	\$58,542
Contributions	\$441,183
Fundraising events	\$42,968
Investment return, net	\$342
Rental Income	\$29,939
Total	\$906,991

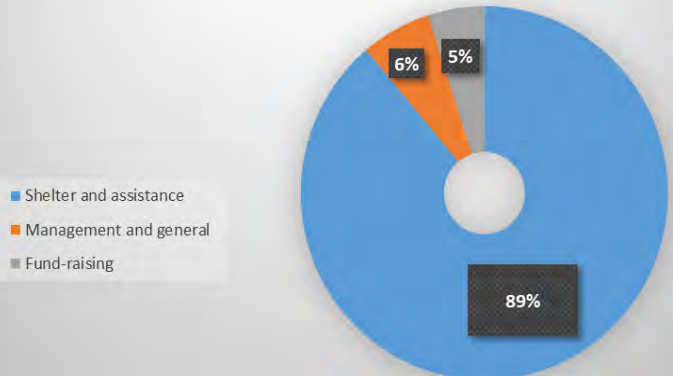
Expenses

Program services	\$634,998
Shelter and assistance	
Supportive services	
Management and general	\$6,596
Fundraising	\$35,806
Total expenses	\$677,400
Gain (Loss)	\$229,591

Revenues, Gains & Other Support



Expenses





Save the date!

May 6, 2023

4:30 - 8:00 pm at
Chattanooga Whiskey's
Event Hall

Events



Our 2022 event was a huge success! We can't wait to see you again in 2023!



Chattanooga Room in the Inn would like to thank the following sponsors for the 2022 ChattaDerby



Times Free Press



For our No Show Gala
in February!



Team



Staff

Executive Director - Erin Creal
Shelter Case Manager - Casey Kendall
Volunteer Coordinator - Sharon Collins
Development Coordinator - Brianne Lalor
Child Advocate - Laura Swope
Case Manager - Rapid Rehousing - Danielle Roden
Administrative Assistant - Kenya Ervin
Shift Manager - Cicily Hewlett
Shift Manager - Chasity Whiting
Shift Manager - Theresa Dallas
Shift Manager - Treneka Jackson
Shift Manager/Sub - Melissa Albertson
Shift Manager/Sub - Becky Bright
Shift Manager/Sub - Christina Holley
Shift Manager/Sub - Irish Robinson
Shift Manager/Sub - Tabatha Reel
Shift Manager/Sub - Jenni Hullender
Shift Manager/Sub - Nici Taylor

Board of Directors 2021-2022

Officers

Chair - Julie Russell-Crunk
Vice Chair/Chair-Elect - Katie Downs
Treasurer - Aubrey Consiglio
Secretary - Brittany Carman

Directors

Truman Adkins
Alicia Causey
Kimberly George Race
Forrest Jackson
Andy Pearson
Beth Reed
Monique Roberts

Volunteer

CRITI has opportunities that fit all sorts of interests and talents. Call or email

Sharon Collins, 423.624.6144x3 or
scollins@chattanoogaroomintheinn.com



How to help



Get Social

- Attend an event that benefits CRITI
- Follow and share us on social media
- Tell your friends, family and co-workers about us



Give

CRITI accepts both monetary and in-kind donations of supplies and offers many ways to give

- Use enclosed envelope to donate by check
- Use our secure server at chattanoogaroomintheinn.com/donate/
- Drop off wish list items at our facility
- Choose us at Amazon Smile or check out our wish list on Amazon



What we do

We help women and children experiencing homelessness. But do you know how we help? Here is what we do daily to help them get on a path for success:

- Shelter – Many believe we are a domestic violence shelter or an emergency shelter. We provide shelter but women who are in danger of domestic violence need a confidential location to stay. We don't accept walk-up admissions either. All participants have been referred to our program and are either homeless or at risk of being homeless. .
- Case Management – Each participant receives case management that is individualized to their unique circumstances. This is done through a service plan that has a minimum of five general areas that address barriers or potential barriers to permanent housing. We address education, employment, finances, health and housing. The service plan breaks them down into action steps to remove the barriers without overwhelming the participant. Participants who complete at least 80% of their service plan's objectives are considered a graduate and less likely to re-experience homelessness.
- Children's Enrichment – CRITI has a Child Advocate onsite to ensure the children are in a therapeutic and educational environment. When a mother is admitted, a section for family gets added to her service plan. This ensures the children receive the case management that is individualized to the child so they don't fall through the cracks. Children who experience homelessness are more likely to get behind in school, develop emotional problems and experience homelessness as an adult. Children's Enrichment is a way to identify needs and prevent further issues.



What we do



- Life Skills Instruction - Utilizing community volunteers, adult participants attend Life Skills classes that covers 12 critical life skills for future success. Volunteers use a curriculum covering these subjects and more such as obtaining employment and keeping it.
- Daily supplies - As a 24/7 program, CRITI provides all of the hygiene, food and cleaning supplies. This is due mostly to generous donors who bring evening meals, host wish list drives or order from our Wish List on Amazon. .
- Transportation Assistance - CRITI can provide 24 hour or 31-day bus passes to those who need to get around. And we don't assume everyone knows how to ride the bus. So we work with CARTA on getting them oriented to the routes and schedules. And we encourage everyone to look for employment and housing on the bus route so that they have options if they lose their own ride and need to remain employed.
- Permanent Housing - CRITI has permanent housing options available for participants of the program. CRITI owns three houses that provide six rental units. Not only is it safe and affordable, participants also receive supportive services to help them walk through the trials that arise. CRITI also has a rental assistance program called Rapid Rehousing that provides financial assistance and supportive services.
- Counseling/Therapy. - All participants are eligible to see the on-site counselor to work through their trauma because it can complicate all of their efforts toward stability.

CHATTANOOGA



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Chattanooga, TN 37404

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